



Community Investment Plan Executive Summary

Founded in 1965 in Framingham, MA SMOC is a nonprofit corporation with a 501(C)(3) federal tax designation; a federally designated Community Action Agency (CAA) for the MetroWest and Blackstone Valley regions; a statewide provider of low-income housing; a Community Housing Development Organization (CHDO); a Regional Administrative Agency (RAA); a part of the Regional Housing Network (RHN) and, a certified Ch.40H statewide Community Development Corporation (CDC). SMOC administers over 60 programs through a staff of 705 dedicated community development staff members and human service workers and 110 volunteers and college interns. In FY14, SMOC served 54,576 residents, including 33,027 families in 200 communities across the Commonwealth. SMOC's FY15 projected budget is \$88,152,844.

SMOC's mission is to improve the quality of life of low-income and disadvantaged individuals and families by advocating for their needs and rights; providing services; educating the community; building a community of support; participating in coalitions with other advocates and searching for new resources and community development partnerships. Central to our mission is working with individuals and families to maximize self-sufficiency and economic independence, especially for the most vulnerable in our society including those with disabilities and the homeless.

As a CAA, SMOC provides social services support and subsidized housing programs to low-income individuals and families. These programs include Head Start and Child Care, Fuel Assistance, HEARTWAP, First-time Home Buyer, Rental Assistance, Individual and Family Shelter and Housing, High School Equivalency Diploma (HiSET) (Formerly GED), English as a Second Language (ESL), Workforce Development, WIC nutrition services, Behavioral Health, Substance Abuse Treatment, and Domestic Violence treatment services.

The Goals and Activities of SMOC's Community Investment Plan are:

- Goal 1: Sustain and create more opportunities for low-income people to become self-sufficient and economically independent. Activities: SMOC accomplishes this goal through Employment Programs and Microbusiness Development Services.
- Goal 2: Sustain and create more opportunities in which low-income, disadvantaged and disabled populations living conditions are improved. Activities: SMOC accomplishes this goal through Housing Programs, Community Improvement Programs and Revitalization Programs.
- Goal 3: Sustain and create more opportunities for low income people to own a stake in their communities. Activities: SMOC accomplishes this goal through Client Empowerment Programs.
- Goal 4: Sustain and increase partnerships among community providers and supporters of low income people. Activities: SMOC accomplishes this goal through partnerships with an extensive assortment of agencies and providers throughout the state.
- Goal 5: Sustain and increase SMOC's capacity to achieve results. Activities: SMOC accomplishes this goal through Sound Fiscal Practices, Staff Continuing Education, Social Enterprise Programs, Program and Client Data and Outcome Collection and Resource Development.
- Goal 6: Sustain and create opportunities for low income people to achieve their potential. Activities: SMOC accomplishes this goal through Asset Development Programs, Emergency Assistance Programs, child and Family Development Programs and Behavioral Health Programs.
- Goal 7: Sustain and create food security opportunities for low-income people. Activities: SMOC accomplishes this goal through Food Recovery Programs and Nutrition, Food Pantry and Community Meals Programs.